# Integrated Open Access services – from strategy to success

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**Dr Torsten Reimer**, Scholarly Communications Officer <u>http://orcid.org/0000-0001-8357-9422</u> / @torstenreimer

Imperial College London



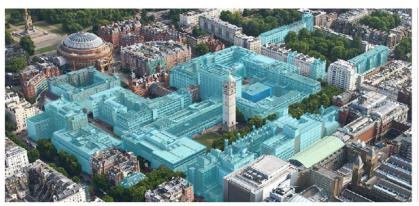


increase in annual deposits of scholarly manuscripts, 2012-2016\*

\*2016 numbers calculated from deposits January-August

# **Imperial College London**

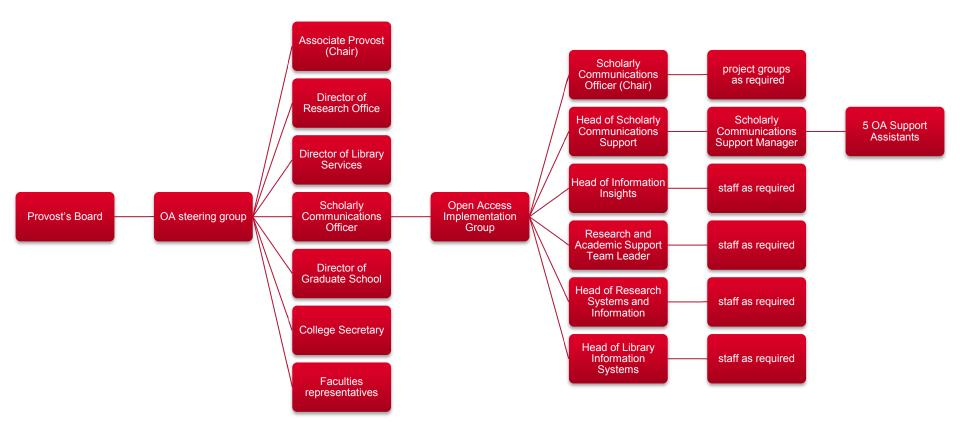
- Faculties of Engineering, Medicine, Natural Sciences and the Business School
- Ranked 3<sup>rd</sup> in Europe / 8<sup>th</sup> in the world (THE 2016-17)
- Net income (2015): £969m
   incl. £428m research grants/contracts
- ~8,000 staff, incl. ~3,900 academic & research staff
- Staff publish 10-12,000 scholarly articles per year
- 2015 Article Processing Charges (APC) commitment: £1.7m



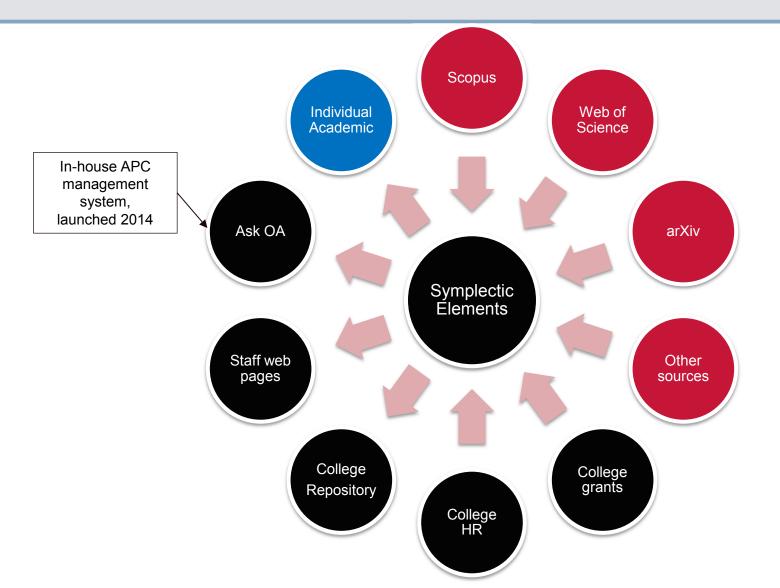
### **From Policy to Strategy**

- College support for OA dates back over a decade
- 2012: OA Mandate, some 300 articles deposited
- 2013: change management effort:
  - central governance structure reporting to Provost
  - creation of post to oversee change management
  - make OA as easy as possible by creating a workflow that is:
    - centrally supported and communicated
    - as automated as possible
    - efficient and scalable

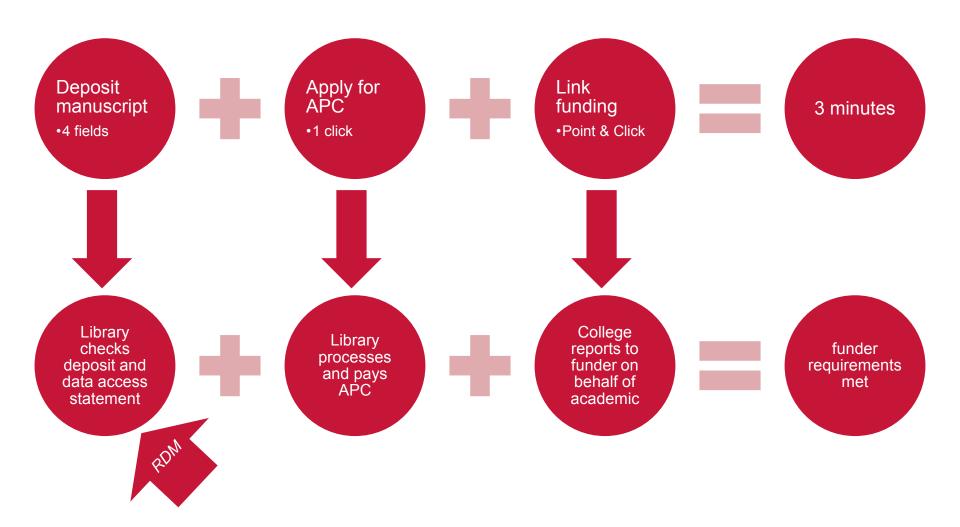
### **Governance Structure**



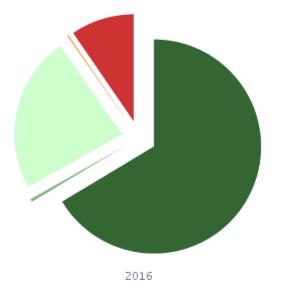
### **Systems Landscape**



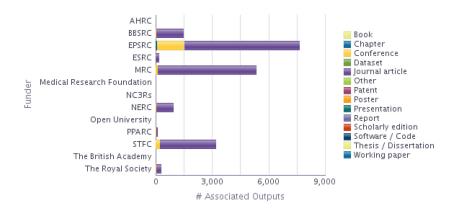
### **'On acceptance' Workflow**

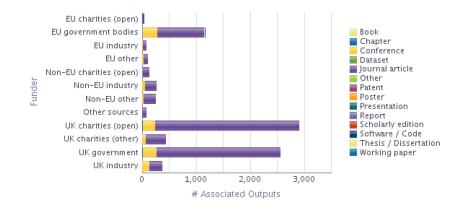


### **Data available for Monitoring and Reporting**

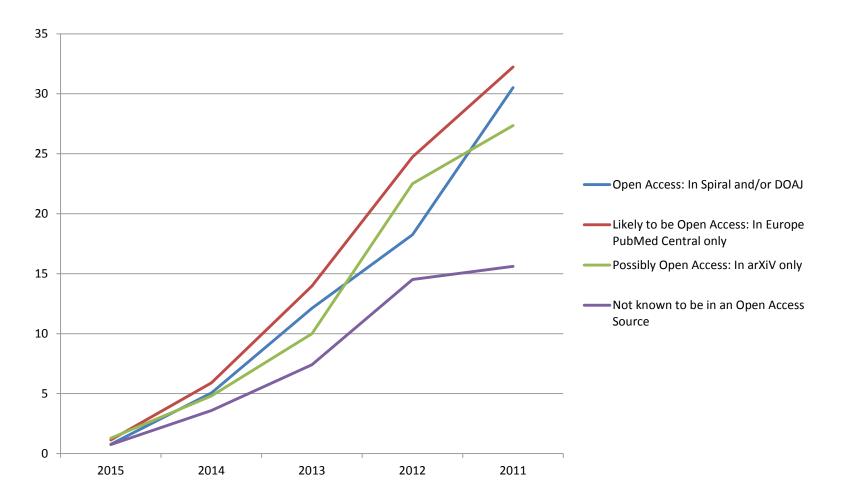


Open Access: In Spiral and/or DOAJ
 Open Access: Gold OA Journals
 Likely to be Open Access: In Europe PubMed Central only
 Possibly Open Access: In arXiV only
 Not known to be in an Open Access Source





### **Average Citations for Articles in Journals Published 2011-2015** Imperial Data: *Citations sourced from Scopus®*



Data provided by Josie Lewis-Gibbs, College ICT, January 2016

# **Communications, Communications, Communications**

Comms plan coordinated across whole College

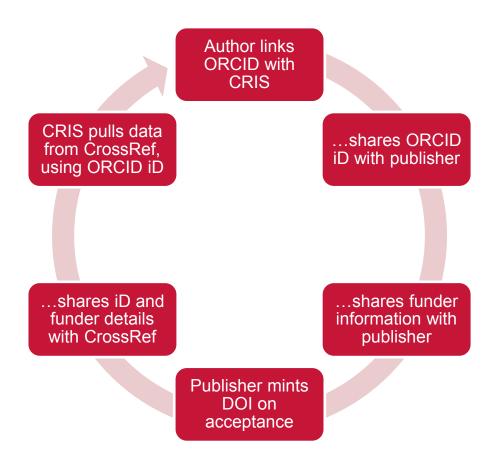
Driven by Library & Research Office (good and bad cop)

Supported by Departments, Central Communications, Strategic Planning etc.

- E-mails to all staff
- Electronic staff briefings
- OA & RDM roadshows
- Departmental meetings
- Drop-in sessions
- OA & RDM lunches
- Departmental liaison librarians
- Leaflets, flyers, calendars
- Website, blog, social media
- Funder (policy) news
- Alerts sent from systems
- Compliance reports to departments and faculties
- Briefings for senior academics

• Etc.

### **External workflows – ORCID as Example**



College became ORCID member in 2014:

- Raise awareness and uptake
- Issue researchers with an iD

#### Approach:

- Capture existing iDs (in Symplectic)
- Create new iDs on behalf of academics
- Encourage academics to link iD to Symplectic

#### Outcomes:

- ~75% of iDs claimed
- Academics linked 2,000 iDs to Symplectic
- Ongoing awareness raising and work with ORCID community (Imperial hosted 1<sup>st</sup> UK ORCID (HE) members meeting in 2015)

https://www.imperial.ac.uk/orcid https://dx.doi.org/10.1629/uksg.268

# Fixing the System: the UK-SCL

- UK Scholarly Communications Licence
- Inspired by Harvard OA Policy, adapted to UK legal and policy context

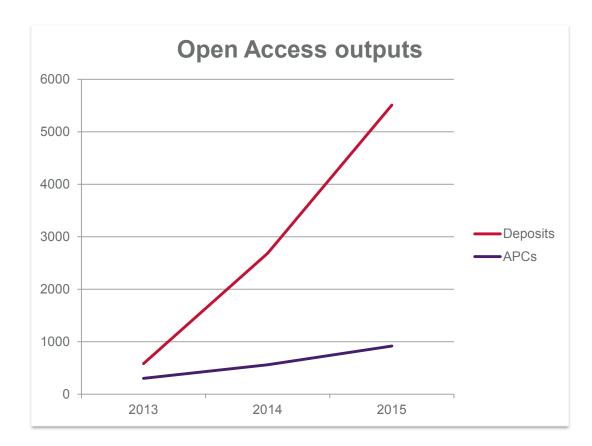


- Academics grant university non-exclusive licence to scholarly articles
- University will make accepted manuscripts available (CC BY NC)

UK consultation on implementation:

- Led by Imperial College London (Chris Banks and Torsten Reimer)
- Discussions involve 70+ organisations across the UK
- Core group of "first movers" planning implementation
- International partners are expressing an interest too

### **Results**



College meets funder targets 18x increase in deposits 2012-2015 04/2016: 3x deposits of total 2012

# **Conclusion**

- Key is for universities to want to "own" the process
- Think of the whole system, not just OA deposit
- If there are problems, try to fix the "root causes", not the symptoms
- Changing culture takes time and (communications) effort
- Make "compliance" a by-product of good workflows
  - Aim to simplify and automate workflows
  - Academics should only interact with each output once
  - Publishers can add value by providing good metadata on acceptance
  - Efficiency gains: 40x volume with 3x staff resource

### **Simplified Workflow: Combine Green & Gold OA**

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